

Ladder Up Tax Assistance Program (TAP)

Tax Preparation of federal and state income tax returns for full-time Illinois residents with household incomes up to \$64,000 or \$32,000 for individuals. Assistance is walk-in only and provided on a first-come, first-served basis. Sites will close when at capacity.

Wilber Wright College

4300 N Narragansett Ave, RM: L113

Chicago, IL

Fridays 10 AM – 4 PM and Saturdays 9 AM – 12 PM

Call (312) 409-1555 for additional information - this site is walk-in only.

For additional Ladderup TAP locations, go.ladderup.org/TAP for additional locations.

Online Resources

AARP Foundation Tax-Aide Online

Prepare your own taxes with the assistance of a volunteer counselor to coach you through the process using your own computer and screen-sharing. Restrictions may apply.

IRS Free File

IRS Free File lets qualified taxpayers prepare and file federal income tax returns online using guided tax preparation software.

IRS Interactive Tax Assistant

The Interactive Tax Assistant (ITA) is a tool that provides answers to several tax law questions specific to your individual circumstances.

IRS Videos on YouTube

The Internal Revenue Service's official YouTube channel features IRS videos to help America's taxpayers understand and meet their tax responsibilities.

Computers are available on the lower level of the library for your convenience. For the most up-to-date resource list, please visit www.nileslibrary.org or ask the adult services staff at the third floor service desk for assistance.



6960 Oakton Street, Niles, Illinois 60714

2023 TAX SEASON resources



Niles-Maine
District Library

Filing Your Taxes

File your tax return by the deadline. For most filers, the deadline for 2023 tax returns is Monday, April 15, 2024.

Forms

The library has limited quantities of forms available, if you do not see what you need, please ask adult services staff at the third floor service desk for assistance.

To complete, download or request forms by mail:

Federal: <https://www.irs.gov/forms-instructions>

Illinois: <https://tax.illinois.gov/forms.html>

Government Resources

Federal

IRS Telephone Assistance

Available Monday-Friday 7 am – 7 pm CST

Individuals: (800) 829-1040

Businesses: (800) 829-4933

To order forms to be mailed to you, call: (800) 829-3676

Local IRS Office

5100 River Road

Schiller Park, IL

For questions about available services or hours of operation, please call (847) 737-6688. There is no live telephone assistance available. To schedule an in-person appointment, please call (844) 545-5640.

Illinois

Illinois Department of Revenue Telephone Assistance

Available Monday-Friday 8 am – 5 pm CST

Individuals: (800) 732-8866 (toll-free) or (217) 782-3336

Local Illinois Department of Revenue Office

Suburban North Regional Building

9511 Harrison Avenue

Des Plaines, IL

Monday – Friday 8:30 am – 5 pm CST

In-person assistance and forms are available on a first-come, first-served basis with a valid ID. Please direct phone calls to the Taxpayer Assistance Line: (847) 294-4200.

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As a public service, the Niles-Maine District Library provides federal and state tax forms to our patrons.

The library staff are not authorized or qualified to answer tax-related questions or give any tax advice.

Local Tax Preparation Resources

Center of Concern

Tax Counseling for the Elderly (TCE) program offers free tax preparation help to individuals who are age 60 and older as well as people with low household incomes.

Center of Concern

1665 Elk Blvd

Des Plaines, IL

Call to reserve an appointment: (847) 823-0453 ext. 1008

AARP Tax-Aide Sites

AARP Foundation Tax-Aide provides free tax assistance with several preparation options now through April 15. Access to the different types of taxpayer assistance varies in each locality, and appointments are required.

Morton Grove Civic Center

6140 Dempster St

Morton Grove, IL

Mondays and Wednesdays: 9:00 AM - 12:00 PM and 1:00 PM - 3:00 PM

Call to reserve an appointment: (847) 663-3070

Centennial Activity Center

100 S Western Ave

Park Ridge, IL

Tuesdays - Thursdays: 9:00 AM - 2:00 PM

Call to reserve an appointment: (847) 692-3007

North Shore Senior Center

161 Northfield Rd

Northfield, IL

Thursdays, 9:30 AM – 3:30 PM

Call to reserve an appointment: (847) 784-6000

For additional AARP Tax-Aide locations, call (888) 227-7669 or visit: https://www.aarp.org/money/taxes/aarp_taxaide/locations/